



## SARA Rope Access Global SA (Pty) Ltd Quality Policy

SARA Rope Access Global offers services to a multitude of disciplines in different environments. Using a variety of rope access skills and techniques in a very controlled and safe manner, we are often called upon to implement unique solutions to often complex problems. Our team at SARA Rope Access are skilled and hold years of knowledge in rope access and Construction, ensuring that our performance of work is accomplished to the highest industry standards.

### OUR OBJECTIVES

With support and participation from employees, clients, all other Interested Parties and Stakeholders, the Collective Management of SARA Rope Access Global SA (Pty) Ltd are committed to:

- ensure compliance to applicable local, national and international laws, as well as regulations and good business practises, applicable to our business;
- ensuring continual improvement in all aspects of safety, health, quality and environmental management that are effective and efficient;
- set specific objectives and targets for managing quality which will be reviewed every six months for appropriateness and enable continuous improvement;
- maintain the highest levels of professionalism, integrity, honesty and fairness with our Clients, Employees, Subcontractors and Suppliers;
- align the Business Management System with the Company Strategy;
- Communicating and educating employees, as well all Stakeholders on this policy.

### OUR VISION

We will strive to identify current and future needs, to meet their requirements and exceed their expectations

### OUR MISSION

To remain a leading company in the Rope Access Industry.

Simplify business through innovation and automation. Understand our changing environment.

To build strong and lasting relationships with our valued clients.

### OUR COMMITMENT

We are committed to conducting our business operations in a responsible manner integrating quality, health and safety protocols into day-to-day activities.

Our Business Management System aims to maintain international certification, which enables us to execute work in various environments.

### RESOURCES

We strive for continued skills development and utilisation of our Employees to their full potential.

Where identified, knowledge and skills transfer will be enhanced through training.

For every project, we ensure there are project managers, with proficient Rope Access Skills, as well as innovative project intelligence approaches to outperform. As a result, we achieve repetitive and referral business opportunities through Integrated Customer Relationship Management. We seek to employ and develop passionate individuals, related to our line of work that share and appreciate our values at SARA Rope Access Global SA.

Ronelle Naidoo

Managing Director

09 July 2020.

Date