



SARA Rope Access Global SA (Pty) Ltd.'s Quality Policy

To exceed our client's expectations for service delivery; cost effectiveness; quality and excellence in all we do.

SARA Rope Access Global SA (Pty) Ltd, is an International Rope Access Services provider, headquartered in the Republic of South Africa.

Established to meet the growing need and demand for Specialist Working at Height Services, we undertake construction related activities in the Industrial Sector and maintenance related activities in the Commercial Property sector.

We execute and accomplish all work by means of utilising sophisticated and specialised rope access techniques

OUR OBJECTIVES

With support and participation from employees, Clients, all other interested parties and Stakeholders, the Collective Management of SARA Rope Access Global SA (Pty) Ltd are committed to:

- To ensure compliance to all local, national and international laws, as well as regulations and good business practises, applicable to our business;
- Ensuring continual improvement in all aspects of safety, health, quality and environment management using audit techniques that are effective and efficient.
- To set specific objectives and targets for managing quality which will be reviewed annually for appropriateness and enable continuous improvement.
- Sculpting and forging a working environment that is built on core values of integrity and consistency;
- Communicating & educating employees & interested parties on this policy & the Quality Management System in general.

Ronelle Naidoo
Managing Director

20 March 2019

OUR VISION

To ensure, that all our staff go to work safely, work safely and return home to their family safely, free from injury or disease. We ensure that the expectations of our clients are met and constantly challenge ourselves to exceed these expectations by ensuring that our workmanship complies and exceeds the applicable international standards.

OUR MISSION

At all of SARA Rope Access Global's Business Units we make use of high quality, internationally recognised and certified rope access equipment, in addition to this, we use highly skilled and trained resources. The culmination of these two elements enable us to execute the seemingly complex and impossible tasks in a manner that is practical, cost effective, safe and expedient.

OUR COMMITMENT

We are committed to conducting our business operations in a responsible manner integrating quality, health and safety protocols into day-to-day activities. Our Quality Management System aims to maintain international certification, which enables us to execute work in every country

RESOURCES

We strive for continued skills development and utilisation of our Employees to their full potential. Where identified, knowledge and skills transfer will be enhanced through training.

Resources also extend to providing the necessary infrastructure, enabling Employees to perform their jobs and produce the standard of work expected. Latest developments in technology will be researched, adapted and implemented, where applicable.